**Baba Tamba**

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**Professional Summary:**

* Recent graduate from Metropolitan State University with a Bachelor of Science in Information Technology.
* I am familiarized with risk analysis concepts derived from many sources including financial, actuarial and statistical studies, insurance and risk analysis, software quality assurance methodologies, management and audit trails and many others.
* Dedicated, result-oriented with the ability to work cooperatively and enthusiastically as a member of a team.
* Highly skilled in analyzing and resolving hardware and software problems.
* **Veteran of the United States Army.** Awards: Afghanistan Campaign Medal; Star/NATO Afghanistan Service; National Defense Service Medal, plus 3 others.

**Professional Experience:**

**Divine Health Care** 2012 - 2019

*Personal Care Assistant* St. Paul, MN

* Strong customer service skills coupled with familiarity with medical terminology.
* Remarkable and appreciative ability of demonstrating empathy and kindness toward residents, patients as well as co-workers.
* Successful completion of a state-approved Personal Care Assistant coursework.
* Comprehensive knowledge of patient rights, aseptic/sterile technique and infection control practices.
* Assist individuals to and from the dining room and activities. Greet residents, visitors, members of the family and staff courteously.
* Helped residents with hair combing, brushing, and shampooing, styling as well as other personal hygiene care.
* Provided transportation and often conducted errands for groceries, medical appointments and other tasks.

**United States Army** 2009 - 2010

*Route Clearance Patrol Support* Afghanistan

* Reported and documented promptly and efficiently regarding daily assignments and incidents via online communication.
* Provided support for route clearance patrol convoy security for clearing roadways and areas from IEDs and other possible hazards.
* Effectively resolved crisis situations through negotiation and de-escalation strategies.
* Ensured safety for individuals and property through surveillance and mediation.
* Supervised and managed the interpreters to facilitate tasks within communities and with the route clearance patrol.

**Education:**

**Metropolitan State University** *BS in Information Technology* 2019 St. Paul, MN

**St. Paul College**  *Diploma in Major Appliance Repair* 2006 St. Paul, MN